



Marketing & Storage IT Job Profile



IT Service Operator (Business Intelligence)

About us

WINGAS is one of the largest suppliers of natural gas in Germany. The energy company is active in natural gas trading in Belgium, Denmark, France, the UK, Austria, the Netherlands and the Czech Republic. Its customers include municipal utilities, regional gas suppliers, industrial firms and power plants. Please visit our website at www.wingas.com

We Offer

At WINGAS, each and every member of our team is important to us. We know that if our employees are doing well, then the company is too, which in turn benefits our customers and partners. That's why we support our staff wherever we can, so they can contribute to the success of WINGAS, as well as enjoying fantastic career development opportunities. We like our employees to be able to concentrate on their jobs, and as a responsible employer we have several initiatives in place so that the day-to-day working environment is as pleasant as possible

Role objectives

Responsible for the execution of business IT operations in the day to day business; delivering against agreed business services. Focus: Business Intelligence (BI) based on MicroStrategy Toolstack.

Duties & Responsibilities

- Operational support of business applications including maintenance, incident and problem management
- Support the business in BI reporting
- Support in BI-Modelling
- Improve the applications
- Supporting projects
- Interface monitoring
- Second Level Support for business users and coordination with external suppliers
- Support of and deputizing the application owner
- Performing tasks in test management
- Carrying out documentation tasks

Skills & Competencies

- Deep knowledge in database technologies (SQL, Oracle, PL/SQL)
- Knowledge in MicroStrategy
- Preferably knowledge in at least one programming language (e.g. Java)
- Preferably knowledge of contemporary web technologies (e.g. SOAP, WSDL, XML, REST) & concepts (e.g. EAI, SOA, MVC, micro services)

Experience

- Experience working in a professional IT environment.
- Experience in IT operations and ability to evaluate the impact of changes to the system and its environment
- Strong knowledge in test management
- English spoken & written
- Analytical talent
- Excellent communication and service attitude
- Self-sufficient
- Structured way of working

Education

- Education in Information Technologies

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