



Marketing & Storage IT Job Profile



IT Service Operator (GAS Billing System)

About us

WINGAS is one of the largest suppliers of natural gas in Germany. The energy company is active in natural gas trading in Belgium, Denmark, France, the UK, Austria, the Netherlands and the Czech Republic. Its customers include municipal utilities, regional gas suppliers, industrial firms and power plants. Please visit our website at www.wingas.com

We Offer

At WINGAS, each and every member of our team is important to us. We know that if our employees are doing well, then the company is too, which in turn benefits our customers and partners. That's why we support our staff wherever we can, so they can contribute to the success of WINGAS, as well as enjoying fantastic career development opportunities. We like our employees to be able to concentrate on their jobs, and as a responsible employer we have several initiatives in place so that the day-to-day working environment is as pleasant as possible

Role objectives

Responsible for the execution of business IT operations in the day to day business; delivering against agreed business services. Focus: Gas-X billing system.

Duties & Responsibilities

- Operational support of business applications including maintenance, incident and problem management
- Support the business in reporting according to the "Regulation on wholesale Energy Market Integrity and Transparency (REMIT)"
- Improve the applications on a daily basis
- Supporting projects
- Technical interface monitoring and troubleshooting
- Second Level Support for business users and coordination with external suppliers
- Support of and deputizing the application owner
- Performing tasks in test management
- Carrying out documentation tasks

Skills & Competencies

- Deep knowledge in Informatica PowerCenter or similar systems
- Deep knowledge in database technologies (SQL, Oracle)
- Considerable experience with operations of Linux servers
- Experience in MS Access databases/frontends desirable
- Knowledge in at least one programming languages (preferably VBA or Java)

- Preferably knowledge of contemporary web technologies (e.g. SOAP, WSDL, XML, REST) & concepts (e.g. EAI, SOA, MVC, micro services)

Experience

- Experience in MS Access databases/frontends desirable
- Experience working in a professional IT environment.
- Experience in IT operations and ability to evaluate the impact of changes to the system and its environment
- Strong knowledge in test management
- English spoken & written
- Analytical talent
- Excellent communication and service attitude
- Self-sufficient
- Structured way of working

Education

- Education in Information Technologies

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